# **Newsline**

Teanwork Makes the Dream Work!



Volume 11, Issue 3 August 2017

Notes from Sherry

This month marks our 4 year anniversary of moving into our sweet little office across the street from the beach. Here we are toasting with champagne after closing and before the remodeling.

It's a hot summer in the Southeast, but that doesn't stop expansion. We've included a grid listing the names and address of the 14 stores that have opened in 2017 and we still have 10 more stores on the schedule. Resets have slowed down and are nearing completion. We are including the Whole Body Supplier Update which shows the new Category Review and in July of 2018 there will be a nationwide reset.



On June 28th, Dee Hagen and myself attended the first KeHe Broker Summit in Orlando Florida at the Airport Marriot.t It was an informative afternoon with discussions on: Communication, Vendor Portal, Published and Non-Published Promotions, Supporting Customer Requirements and Vendor Training and Spiffs. We've included the PowerPoint pages on the Portal and Vendor Training portion for you to look over.

**Expo East** – Dee will be emailing you to setup booth meetings with Susan B, Anna M and myself. Remember it's a month away and looks like attendance is growing every year.

**SOHO 2017** – for those of you who have booth reservations, we will be bringing in 4 Team members to walk the floor and cover for breaks. If you need someone to work your booth we ask a small fee of \$400 for the weekend to help cover expenses and you can schedule this with Dee.

Please remember our Vendor Support Tools:

- Monday Afternoon Conference Calls new items, promotions, challenges, packaging changes connect with our Team at least once per quarter. Contact Elizabeth for a reservation time.
- Focus Binder send promotions, new items, etc to be bound and sent out to the team the last week of the month.
- Vendor Field Travel contact Dee to calendar a trip.

Enjoy our August Newsline and stay cool this summer!



Sherry Partlow

## HOLIDAYS 2017

Please remember our offices will be closed the following days:

- September 4th Labor Day
- November 23rd & 24th Thanksgiving
- December 25th January 1st Holiday Break





## NEW STORE SETS & RESETS

ACCOUNT		LOCATION	СІТҮ	ST	ZIP	DATE	REP
		OPENED/OPENING IN 201	.7				
Earth Fare	Ocala	2405 SW 27th Ave #10	Ocala	FL	34471	Q2 2017	PAMELA
Earth Fare	Concord	8885 Christenbury Pkwy	Concord	NC	28027	06/01/17	EMILY
Earth Fare	Mandarin	11901 Atlantic Blvd	Jacksonville	FL	32225	08/23/17	PAMELA
Earth Fare			Roanoke	FL		Q4 2017	SUSAN
Earth Fare			Lake Mary	FL		Q4 2017	PAMELA
Lucky's Organic Mkt	Melbourne	3170 W New Haven Ave	West Melbourne	FL	32904	01/11/17	PAMELA
Lucky's Organic Mkt	Ft. Lauderdale	1030 E. Oakland Park Blvd.	Oakland Park	FL	33334	08/30/17	Marsha
Sprouts #526 W. Cobb	Marietta	3805 Dallas Highway, Suite 200	Marietta	GA	30064	01/25/17	ANNA
Sprouts #612 Carrollwood	Tampa	15110 N. Dale Mabry Hwy	Tampa	FL	33618	02/22/17	PAMELA
Sprouts #525	Decatur	2552 Blackmon Dr.	Decatur	GA	30333	03/01/17	ANNA
Sprouts #540	Falls Of Neuse	9414 Falls of Neuse Rd	Raleigh	NC	27615	03/15/17	EMILY
Sprouts #614	Sarasota	8308 S Tamiami Trail	Sarasota	FL	34238	04/12/17	DEE
Sprouts #527	Tucker	North Lake Pkwy and LaVista Rd	Tucker	GA	30084	04/26/17	ANNA
Sprouts #610	South Tampa	1523 S. Dale Mabry Hwy	South Tampa	FL	33629	05/24/17	PAMELA
Sprouts #523	Woodstock	1430 Towne Lake Parkway	Woodstock	GA	30189	06/28/17	Anna
Sprouts #583	Memphis	576 S Perkins	memphis	TN	38117	07/12/17	Kelly
Sprouts #582	Bellevue	7620 Highway 70 South	Nashville	TN	37721	08/02/17	Kelly
Sprouts #611	Palm Harbor Commons	US19 & Nebraska Ave	Palm Harbor	FL	34684	07/12/17	PAMELA
Whole Foods FL	University Station		Sarasota	FL		10/18/17	DEE
Whole Foods FL	Jacksonville Beach		Jacksonville Beach	FL		Q3 2017	PAMELA
Whole Foods South	Waverly	7221 Waverly Walk Ave.	Charlotte	NC	28277	05/09/17	Emily
Whole Foods South	Brookhaven	5001 Peachtree Blvd Bldg 300	Atlanta	GA	30341	Q3 2017	ANNA
Whole Foods South	Hoover		Hoover	AL		09/26/17	KELLY
Whole Foods South	Kennesaw (Cobb Relo)		Kennesaw (Cobb Relo)	GA		10/17/17	ANNA
Whole Foods South	Cary		Cary	NC		11/07/17	EMILY
		OPENING IN 2018					
Whole Foods FL	Ft Myers		Ft Myers	FL		Q1 2018	SHERRY

<u>Nature's Trading News</u>

## **MOM'S HEADQUARTER CALL!**





<u>NTC Anniversaries</u>

Sherry Partlow - 23 years Dee Hagen - 14 years Elizabeth Keesler - 13 years Marsha Hochman - 13 years Lindy Krickbaum - 8 years Pamela Archer - 8 years Kelly McCullough - 7 years Susan Bradshaw - 6 years Anna McKee - 4 years Emily Joyner - 2 years



# **ANNA MCKEE - REP SPOTLIGHT!**

Anna McKee is our Territory Manager based in Atlanta, covering GA and portions of South Carolina. Anna's professional background is steeped in retail, and her roots to the natural industry began at age 20 when she worked in a health spa as an exercise instructor/nutrition sales rep. She's also worked in the beauty industry selling for the largest cosmetics company in the world, L'Oreal. Before joining the NTC team over 3 years ago, Anna served 12 years in the Pet Specialty industry, most of that time as a Regional Operations Director for the Pet Firm (a retail brokerage) support-



ing popular natural brands such as Blue Buffalo, Newman's Own, Natural Chemistry, and Castor and Pollex. When she's not busy covering the opening of a new Sprouts (there are now 14 in Atlanta), she enjoys taking relaxing trips to the mountains and spending time with her 3 grandchildren.



JoAnn from Lafes and Emily at the Geeensboro EF

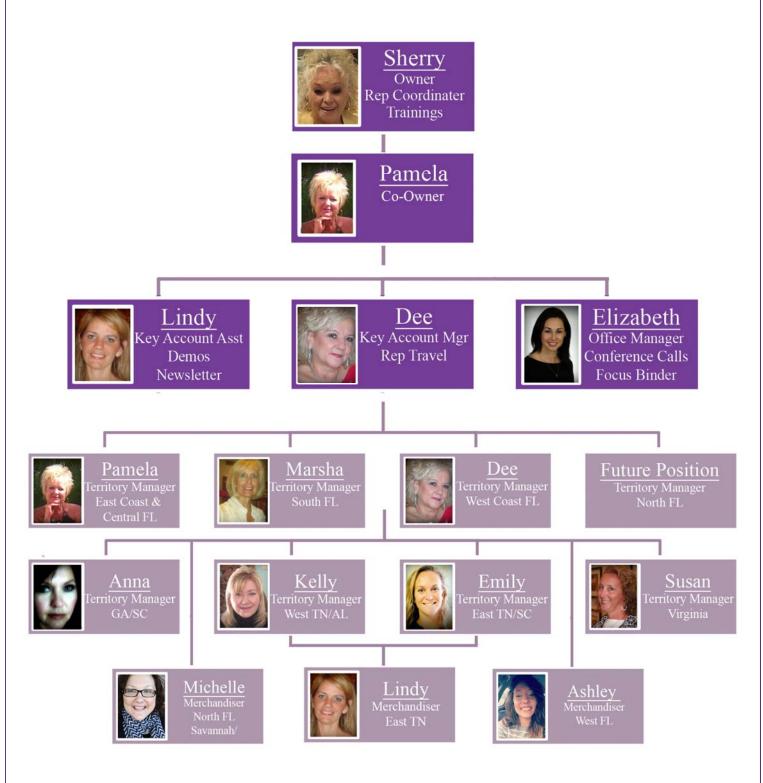


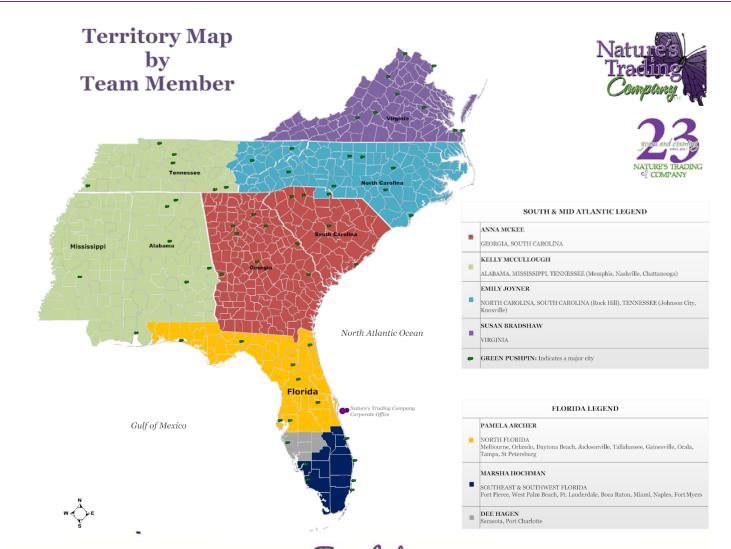
Emily having fun at the new Earth Fare Concord Store

# **DEMOS, DEMOS, DEMOS!**



# **NTC ORGANIZATIONAL CHART**





# Team list

Dee Hagen, Key Account Manager Ofc: 321-779-4445 Mobile: (321) 474-0430 E-mail: dee@naturestradingco.com

#### 102 Silky

KEY ACCOUNT TEAM

(Category Review, Promos, Demo Coordinator) 102 Silkwood Ct Johnson City, TN 37615 Mobile: (423) 741-7211 Email: lindy@naturestradingco.com

Lindy Krickbaum, Key Account Assistant

#### Florida West Coast (Sarasota)

Dee Hagen, Key Account Manager 2194 Highway A1A, Suite 209 Indian Harbour Beach, FL 32937 Mobile: (321) 474-0430 E-mail: dee@naturestradingco.com

#### Alabama, Mississippi, Tennessee (Nashville, Memphis, Chattanooga) Office:

Kelly McCullough 506 Leslie St SW Decatur, AL 35603 Mobile: (256) 566-4750 E-mail: kelly@naturestradingco.com

#### OWNERS TEAM Sherry Partlow, CEO

Conservate

Offices:

Field

& Merchandiser

envitory Manaer

2194 Highway A1A, Suite 209 Indian Harbour Beach, FL 32937 Ofc: 321-779-4445 Mobile: (321) 431-2887 E-mail: sherry@naturestradingco.com

#### Florida - North Office:

Pamela Archer 2194 Highway A1A, Suite 209 Indian Harbour Beach, FL 32937 Mobile: (321) 591-4073 Email: pamela@naturestradingco.com

#### MERCHANDISER:

Florida/West Coast & Panhandle (Sarasota, St. Petersburg, Tampa, Destin, Pensacola)

#### Ashley Lewis-Lavin

285 Mateo Way NE Unit B St Petersburg, FL 33704-3606 Mobile: (804) 301-1285 E-mail: ashley@naturestradingco.com

North Carolina, South Carolina (Rock Hill), Tennessee (Knoxville/Johnson City) Office:

#### Emily Joyner

301 Marsh Landing Dr Holly Springs, NC 27540 Mobile: (919) 609-3142 E-mail: emily@naturestradingco.com

#### ADMINISTRATIVE TEAM Elizabeth Keesler, Accountant

(Accounting, HR, Sales Genius, Rep Support) Ofc: 321-779-4445 Mobile: (321) 501-1234 Email: elizabeth@naturestradingco.com

#### Florida Panhandle (Destin)

Sherry Partlow, CEO 2194 Highway A1A, Suite 209 Indian Harbour Beach, FL 32937 Mobile: (321) 431-2887 E-mail: sherry@naturestradingco.com

#### MERCHANDISER:

Florida (Jacksonville, Tallahassee) Georgia (Savannah), SC (Hilton Head)

#### Michelle Pritchard

3827 Millpoint Drive Jacksonville, FL 32257 Mobile: (904) 838-6860 E-mail: michelle@naturestradingco.com

#### MERCHANDISER:

North Carolina/Tennessee (Asheville/Knoxville/Johnson City) Lindy Krickbaum, Key Account Assistant 102 Silkwood Ct Johnson City, TN 37615 Mobile: (423) 741- 7211 Email: lindy@naturestradingco.com

#### Marsha Hochman

Florida - South Office:

Myers-Naples)

716-1/2 Sunset Road West Palm Beach, FL 33401 Mobile: (561) 389-5502 E-mail: marsha@naturestradingco.com

(East Coast-Vero Beach south / West Coast - Fort

#### Georgia, South Carolina Office:

Anna McKee 34 Deer Trail Stockbridge, GA 30281-5124 Mobile: (678) 595-1193 Email: anna@naturestradingco.com

#### Virginia Office:

Susan Bradshaw 8183 Flannigan Mill Road Mechanicsville, VA 23111 Mobile: (804) 363-4252 E-mail: sbradshaw@naturestradingco.com

# The National Key Account Scoop

# WHOLE FOODS CATEGORY REVIEW

## WHOLE BODY SUPPLIER UPDATE 7/13/17

Dear Valued Supplier Partners,

As you know, Whole Foods Market has committed to evolving into one team Category Management structure. The Whole Body team is excited to share our new Category Management Team.

Our current team of Global Category Managers and Senior Category Leaders will be focused on product categories vs. functions. Effective immediately, the Category Managers will be the key point of contact for you and will be responsible for all aspects related to their categories including supplier partnerships and meetings. Category Managers will reach out to you directly as meetings are necessary.

In addition to building and staffing our team, included in this document are further details around our hierarchy changes, 2018 Category Review calendar, and 2018 Category Management reset.

We hope that you are excited as we are to move forward with this transition and recognize that win-win supplier partnerships are critical to this evolution of our team and company. We are committed to keeping the lines of communication open as we continue to grow and evolve our teams here at the Global office.

	Supplements	Body Care	Lifestyle
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# Merchandising Team Structure

Whole Body Executive Coordinator	
Senior Category Leaders	
Category Managers	
Purchasing Assitants	

# The National Key Account Scoop

# WHOLE FOODS CATEGORY REVIEW

Global Executive Coordinator	Senior Category Leader	Master Category	Purchasing Assistants	Category Managers	Category
Alyssa Vescio	Keith McBride		Paige Morgan	Kate Brunson	Specialty Supplements
		Supplements Master Category		Casey Gaston	Sports Nutrition & Weight Management
				Maloree Kish	Functional Foods
					Herbs & Homeopathy
					Functional Supplements
					Wellness & Seasonal
				Ben Bristol	Vitamins & Minerals
	Jen Coccaro	Body Care Master Category	Lili Manai	Jeanne Tamayo	Beauty
				Tamara Perret	Bath & Body
				ramara rerret	Personal Care
				Steven Benoit	Aromatherapy
		Lifestyle Master Category	Jason Cordeiro	Steven Benoit	Home & Kitchen
					Media
					WFM Merchandise
				Marissa Norden	Apparel & Accessories
					Card & Party
					Toys

Hierarchy is subject to updates & will be posted to the Supplier Portal.

Our Whole Body Product Hierarchy has recently been updated, a detailed overview is located on the Whole Foods Market Supplier Portal. The hierarchy is subject to updates; any will be posted to the Whole Foods Market Supplier Portal. Hierarchy does not dictate merchandising.

# 2018 Legacy Category Review & Future State

BE' NAL	FEB	ман	APR .	MQY	NUK	AUL.	AUG
CARE SUPPLEMENTS	4 1 2 3 4	Categories. Refer		1 2 3 4		Whole Body Reset	

The National Key Account Scoop

# **WHOLE FOODS CATEGORY REVIEW**

## WHOLE BODY CATEGORY MANAGEMENT ROLLOUT – JULY 2018

- Goals and Objectives for July 2018 (Phase 1):
  - Develop a Whole Body strategy, with a multi-year approach kicking off in July 2018
  - Reset all 3 Master Categories at once, through a total department-wide reset, across all US
    domestic stores during the month of July 2018
  - Obtain accurate and comprehensive space discovery, including end caps, tables, and floor display fixtures
  - Optimize the assortment, increase distribution on ACV gap items, execute national retail pricing, and create a foundation ready for future strategic innovation
  - Potentially right-size space, adjust flow and adjacencies (when not constrained by current fixtures)



# FY18 Whole Body Category Review Calendar

Master Category	Category	gory Subcategory		Sample & Submissions Deadline to Global/Regions	Prework call with the regions	Category Review Call Date	Global Product Decision Timeframe
Round 1 - Cate	gory Review Call Date Thurs	day, September 07, 2017					
Supplements	Sports Nutrition & Weight Management Protein Powder, Weight Management, Sports Nutritie		Open For Submission	Thursday, July	0/10/2017	0.00017	c
Body Care	Bath & Body	Bath, Soap, Hand Sanitizers	Open For	28, 2017	8/10/2017	9/7/2017	September
New / On Trend	Truly new, unique, innovat	tive, and trending items that warrant off-cycle	Open For	CARAGON:			
Round 2 - Cate	gory Review Call Date Thurs	day, October 05, 2017					
Body Care	Beauty	Facial Care, Cosmetics, Hair	Open For				
Body Care	Aromatherapy	Carrier oils, essential oils, Mists & Hydrosols, Diffusers, Accessories, Kits	Open For Submission	Thursday, August 24,	9/21/2017	17 10/5/2017	October
Supplements	Functional Foods	Greens, Superfoods, Seeds, Bee Products	Open For	2017			
New / On Trend	Truly new, unique, innovat	Open For					
Round 3 - Cate	gory Review Call Date Thurs	day, November 02, 2017	1 80				
Supplements	Specialty Supplements	Probiotics	Open For	1. AL			
Body Care	Personal Care	First Aid, Sun Care, Feminine Care	Open For	Thursday,	1		
Lifestyle	Apparel (Fall/Winter Collections)	Global Apparel Market by Invitation Only. New Brands submit via RangeMe.com.	By Invitation Only	September 21, 10/12/2017 2017		11/2/2017	November
New / On Trend	Truly new, unique, innovat	Open For					

# The National Key Account Scoop

# WHOLE FOODS CATEGORY REVIEW

## **Business Critical New Item Submissions Only**

During Rounds 1-3 for Legacy Category Review we are only reviewing business critical Global launch new items; there will not be a regional level new item submission process during this time. Business critical is defined as truly new, unique, and innovative that allow us speed-to-shelf on a trending, sales-driving item. Any items submitted that do not follow this criteria will not be reviewed.

Why?

In order to reset all 3 Master Categories at once, through a total department wide reset, across all US domestic stores during the month of July 2018.

# **Frequently Asked Questions**

Should I still present items to the regions for rounds 1-3?
-We are only accepting Global submissions for rounds 1-3.
What categories will you be resetting in July?
-We will be resetting the entire WB department in July.
Can we still submit seasonal items?
-We will be sending instructions on seasonal items at a later date.
Who should I reach contact about my products?
-Please reach out to the category manager for your specific category.
-Please note that this will be multiple people if you are in multiple categories.
How do I sign up for updates on the Supplier Portal?
1. Log into the supplier portal
2. Go to Purchasing -> Global Whole Body
3. Click on the subscribe link below
4. Fill out required fields & be sure to check Whole Body under teams!

The National Key Account Scoop

# WHOLE FOODS FLORIDA

Currently 26 Stores in this Region!

- NTC Key Account Manager: Dee Hagen
- Whole Body Coordinator: Michael D'Andrea, Whole Body Buyer: Jen Doyle, Whole Body Assistant Coordinator: Zachary Almirall.

## Next to Open

- Gainesville Fall 2017 The Fist 365 Store Team Member Pamela Archer
- University Station (Sarasota) 10/18/17 Team Member Dee Hagen
- Jacksonville Beach- Fall 2017 Team Member Pamela Archer. Michelle Pritchard will assit in Setting this store.

# WHOLE FOODS SOUTH (GA, AL,SC, NC, TN)

- ♦ NTC Key Account Manager: Dee Hagen
- Whole Foods SO Personnel: Suzanne Geohagan Whole Body Associate. Coordinator Supplements, Bodycare & Lifestyle.

## Now Open

• South Charlotte, NC (Waverly) - Team Member - Emily Joyner

Currently 37 Stores in this Region!

## Next to Open

Atlanta, GA - 08/18/17—Team Member—Anna McKee. Anna will assist in setting the store.

Hoover, AL-09/26/17-Team Member-Kelly McCullough

Kennesaw (Cobb Relo) - 10/17/17-Team Member-Anna McKee

# **WHOLE FOODS MID-ATLANTIC**

• Virginia Only - NTC Key Account Manager: Dee Hagen

## Now Open

• Pentagon City - Team Member - Susan Bradshaw



The National Key Account Scoop



Currently 41 Stores, 32 in this Region!

- NTC Key Account Manager: Dee Hagen.,
- Earth Fare Personnel: Liz Rodriguez, HBC; Misty Turbeville, Supplements, Ron Stockman, Supplements/Lifestyle

## Now Open

- Ocala, FL Team Member—Pamela Archer
- Concord, NC Team Member Emily Joyner

## Next to Open

- Mandarin, FL-08/23/17 Team Member-Pamela Archer. Michelle Pritchard will assist in setting this store.
- Lake Mary, FL-Q4 2017-Team Member-Pamela Archer
- Roanoke, VA-Q4 2017-Team Member-Susan Bradshaw
- Oldsmare, FL-Q4 2017-Team Member-Pamela Archer
- Palm Beach Gardens, FL—TBA—Team Member—Marsha Hochman



# **YOUR EARTH FARE TEAM!**



Anna calls on the Georgia stores; Emily calls on the North Carolina and Tennessee stores; Kelly calls on Tennessee and Alabama stores; Pamela calls on the Florida stores and Susan will call on the Virginia stores. Dee calls on Earth Fare Corporate.

## Earth Fare Market is Coming to Roanoke

According to Roanoke.com, Earth Fare is the new grocery that's headed to Roanoke's Ivy Market development, the company announced Wednesday. The store is slated to open in the fall. This will be the first Virginia store for this Asheville, North Carolina-based supermarket, which has 41locations.

# The National Key Account Scoop







#### **Active Demos**

The Earth Fare Active Demo Program is a strategic service offered to Earth Fare vendors. Our demo staff promotes sales of innovative brands and new products, and educates consumers about features and health benefits your customers may not be aware of. We offer support in scheduling and planning your demo. We offer your company active and passive demos executed by our in-house demo team. Instore sampling is one of the best ways to spotlight your product in our stores.

#### Vendor-Performed Demos:

We also support your effort to promote your products through vendor-performed demos at no charge. about this service contact: demo@earthfare.comto obtain a request form and guidelines. 14

The National Key Account Scoop Earth market

**Currently 11 Stores in this Region!** 

- NTC Key Account Manager: Dee Hagen ٠
- Earth Origins Personnel: Anthony Guthrie, Purchasing Manager-Vitamins/Supplements and Personal Care, Books

# YOUR EARTH ORIGIN'S TEAM!

Pamela calls on North and Central, Florida, Marsha calls on South Florida.





### Monthly In-Store Flyer

Shelf Promotion/TPR Line item with item description; no image. \$300

6-Month Save Everyday Cycle \$300 Cycles: Jan 1-June 30 & July 1-Dec 31

Standard ad 3" x 2" Includes Product Image - \$550



30G0

Quarter Page 5" x 5.5" - \$1900



#### Half Page 10" x 5.5" - \$3500



All options include website & eblast features.

### Endcaps

Grocery Main Shelf \$300 Sub Shelf \$200

#### Power Panel

Full with 3 month intervals \$500

\*Contact Category Manager for off-shelf opportunities. i.e. Shipper displays/case stacks.

Supplements Endcap Shelves \$300 \*Contact Category Manager for full endcap

### Digital

Facebook - 4 posts \$150 Register Slide - \$250. First come first serve. All New Loyalty & Mobile App Platforms

\*With purchase of monthly ad. See Category Manager for full details.

#### Store Supported Active Demo - \$500

4 hours · Includes 11 stores

#### New Item Package - \$500

- · Standard ad featured on "New Item" page in monthly flyer.
- · Same ad featured on "New Item" page on earthoriginsmarket.com
- Same ad included on eblast to all EOM subscribers.

The National Key Account Scoop (cont.)



**Currently 26 Stores in this Region!** 

- Headquarters Phoenix, AZ
- NTC Key Account Manager: Dee Hagen

## Now Open

- Tucker, GA Team Member Anna McKee
- South Tampa, FL Team Member Pamela Archer
- Woodstock, GA Team Member—Anna McKee
- Memphis, TN Team Member—Kelly McCullough

## Next to Open

Bellevue (Nashville), TN - Team Member-Kelly McCullough

# YOUR SPROUTS TEAM!

Anna calls on Georgia, Kelly calls Alabama and Tennessee, Dee will call on Sarasota, Pamela will call on Tampa.



• NTC Key Account Manager: Dee Hagen

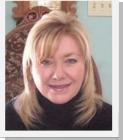
# New Hybrid Stores

- Savannah, GA Team Member Anna McKee
- Spartanburg, SC Team Member Emily Joyner
- Largo, FL Team Member Pamela Archer
- Villages, FL Team Member Pamela Archer

If you would like to setup a scan promo, please contact Dee Hagen.











Currently 3 Greenwise and 50+ Hybrid Stores



# The National Key Account Scoop (cont.)



Headquarters - Iowa City, IA ٠

**Currently 18 Stores in this Region!** 

## **Current Locations**

<u>Florida</u>	<u>Virginia</u>		
Ever'man Cooperative Gro-	Friendly City Food Co-op		
cery & Cafe New Leaf Market Co-op	Roanoke Natural Foods Co- op (Grandin Road)		
<u>Georgia</u>	Roanoke Natural Foods Co- op (Market Square)		
Daily Groceries Co-op *			
Life Grocery & Cafe	<u>Tennessee</u>		
	Three Rivers Market		

Sevananda Natural Foods Market



### **North Carolina**

**Chatham Marketplace Company Shops Market Deep Roots Market** French Broad Food Co-op Henderonville Community Co-op

**Tidal Creek Cooperative Food Market** 

Weaver Street Market (Carrboro)

Weaver Street Market (Chapel Hill)

Weaver Street Market (Hillsborough)

# **YOUR NCG TEAM!**









Anna calls on the Georgia stores; Emily calls on the North Carolina stores,; Pamela calls on the Florida stores and Susan calls on the Virginia stores.

The National Key Account Scoop (cont.) **Lucky's Market** Currently 9 Store sin this Regio



Headquarters - Niwot, CO

## Now Open

- Neptune Beach, FL Team Member Pamela Archer
- West Melbourne, FL Team Member Pamela Archer

### Next to Open

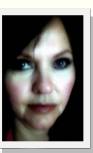
Oakland, FL (Ft Lauderdale) - 08/30/17 - Team Member - Marsha Hochman

# **YOUR LUCKY'S TEAM!**

Pamela calls on Melbourne, Gainesville, Neptune Beach, Tallahassee and Orlando, FL; Marsha calls on Naples, Coral Springs and Plantation, FL and Anna calls on Savannah, GA.



**Currently 9 Store sin this Region!** 







- NTC Key Account Manager: Dee Hagen.
- April Schatschneider, Sr. Category Manager VMS/HBC

## Now Open to include Supplements and Body Care

3712 Lawndale Drive, Greensboro, NC 3655 SW Cary Parkway, Cary, NC 1560 Highwoods Boulevard, Greensboro, NC 3285 Robinhood Rd, Winston-Salem, NC 6325 Falls of Neuse Road, Raleigh, NC 155 Beverly Lane, Southern Pines, NC 1200-A Raleigh Road, Chapel Hill, NC 20623 Torrence Chapel Rd., Cornelius, NC 3024 Prosperity Church Rd, Charlotte, NC

10828 Providence Road, Charlotte, NC 4215 University Drive, Suite A3, Durham, NC 230 Glensford Drive, Fayetteville, NC 5540 N. Military Tr, Boca Raton, FL 10286 Two Notch Rd. Columbia. SC 3580 NW 83 Ave, Doral, FL 1960 East West Parkway, Fleming Island, FL 1378 Hendersonville Road, Ashville, NC 944 Merrimon Avenue, Ashville, NC

223 Greenville Highway, Hendersonville, NC 400 Woodburn Road, Raleigh, NC 4223 Providence Road, Charlotte, NC 7625 Pineville/Matthews Rd, Charlotte, NC 1408 East Blvd Unit C. Charlotte. NC 9375 Poplar Ave., Germantown, TN 835 South White Station Road, Memphis, TN 2145 Union Ave, Suite 100, Memphis, TN

# YOUR FRESH MARKET TEAM!

Emily calls on the North Carolina stores, Kelly calls on the Tennessee stores and Marsha calls on the South Florida stores.

Currently 175 stores with 120 in our Region!











- NTC Key Account Manager: Dee Hagen
- Territory Managers: Marsha Hochman and Pamela Archer
- Nutrition Smart Personnel: Bill Frisher: Director of Purchasing/Merchandising
- Keiona Smythe: Vitamin Manager

## Smart Team 2017



**Currently 7 Stores in this Region!** 

SMART TEAM is the official name of our co-Op advertising and marketing partnership with you (our vendors) and the Marketing Department of Nutrition Smart. Our goal is simple: work effectively and intelligently to increase your sales and enhance your visibility throughout our store.

#### What we offer to you:

- Competitive pricing everyday
- Endcap promotions throughout the year (1-4 a year, depending on level of participation.
- Employee training
- When possible; floor displays, case stacks, end cap promotions
- Brand and product integration with our print, email, website and social media marketing
- Submit a blog post
- Yelp and Foursquare check-in marketing
- Opportunity for your company salesperson to do in-store lectures, training and demos at all of our stores.

What are we asking for? We are asking for your support as we are concerned with private label retailers entering our space and attracting customers away from your trusted brand as well as the oncoming competition from mass market retailers. In this highly competitive market place we need to offer our customers compelling products at reasonable prices with an improved and radical approach to the customer experience in the store.

Specifically we request:

- Minimum of a 15% EDLP (negotiable)
- Co-Op marketing dollars
- Samples
- Active demo support and live products for passive demo support





- NTC Key Account Manager: Dee Hagen
- Tunie's Personnel: Haley Roose, Director of Purchasing

### Stores

- Ft Lauderdale, FL - Team Member Marsha Hochman
- Coral Springs, FL - Team Member Marsha Hochman
- Palm Beach, FL - Team Member Marsha Hochman

# Exciting New End Cap Program!



Your products showcased for an entire month at all 3 Tunie's locations

FORT LAUDERDALE CORAL SPRINGS PALM BEACH GARDENS

15 End Cap Slots Available Per Store.

All Tunie's End Caps will now feature promotional product offerings each month!





### Want to Be Featured in Tunie's Monthly In-Store Flyer?

Make sure to sign up at least 6 weeks prior to the month in which you would like to participate in order to be included. E.g. To be featured in our January 2016 flier, please submit your agreement no later than November 15, 2015, for Feb. no later than Dec. 15th and so on.

### Requirements

40% MCB for one month for Buy 2 Get 1 Free deals 50% MCB for one month for Buy 1 Get 1 Free deals

#### To participate, please contact Dee Hagen

dee@naturestradingco.com

The Independent Key Account Scoop

**Currently 3 Stores in this** 

**Region!** 



# Now Open

• Jacksonville Beach, FL - Team Member - Pamela Archer

**Currently 3 Stores in this Region!** 

Since NATURAL FOODS 105 Your Vitamin Superstore!

# Now Open

• East Orlando, FL - Team Member - Pamela Archer

## Closed

• Winter Park, FL



# Now Open

• Palm Bay, FL - Team Member - Pamela Archer

\$150 Ad Fee to participate in 2017 Flyer -3 stores. Please contact Dee if you are interested.





• Owner: Al Forman. Buyer: Kyle Zant

# Now Open

• Margate, FL - Team Member - Marsha Hochman - 4800 square feet brick and mortar store.



Currently 6 Stores in this Region!



# **KEHE UPDATES**

# Vendor Training/Spiff Program

#### Vendor Trainings

- 33 Natural Customer Care Specialists
- Average of 5,000 calls per week
   = large amount of personal contact with our customers

#### **Specialized Training**

- Opportunity to train the Customer Care team in Jax, FL.
- Brand/Product Education
- Sampling

#### Vendor Trainings

#### Limited to two sessions per week

- Wednesday and Thursdays
- Trainings done in three twenty minute sessions
- Requests for trainings will go through an approval process prior to scheduling

#### For more information, contact:

Sandy Meehan Customer Care Manager 904-807-1818 Sandra.Meehan@kehe.com

#### **Spiff Program**

- Items promoted for one month period
- Discounts taken as MCB's with KeHE contribution
- Incentives for CC Specialists to sell products

#### Requirements

- Must be active in the 7 Natural Distribution Centers
- Approved by Regional Promotion Manager and CC Manager

# Online Vendor Portal- KeHEConnect

### http://connect.kehe.com





- Meet in-person with buyers of natural, organic, and healthy lifestyle products
- Highlight new products and/or build brand awareness
- Network with the natural products community
- Keep up-to-date on new trends and innovative ideas
- Interact with trade and consumer press
- Boost your presence in the industry
- Strengthen relationships with existing buyers, brokers, and distributors
- Build new business connections

**Register Today: http://www.expoeast.com/** 

Days Education & Events: September 13-16, 2017 Trade Show: September 14-16, 2017

> **Location** Baltimore Convention Center Baltimore, MD, USA

Please contact Dee Hagen to setup appointments with Nature's Trading Company!





Sherry Partlow

Key Accounts Manager Dee Hagen

Key Accounts Assistant Lindy Krickbaum

> Accountant Elizabeth Keesler

#### <u>Territory Managers</u> Marsha Hochman Southeast & Southwest Florida

Pamela Archer North & Central Florida

**Dee Hagen** Florida West Coast (Sarasota)

Anna McKee Georgia & South Carolina

Emily Joyner North Carolina, South Carolina & East Tennessee

Kelly McCullough Alabama, W Tennessee, Mississippi

> Susan Bradshaw Virginia

<u>Merchandisers</u> Ashley Lewis-Lavin Sarasota, Tampa & Destin

Michelle Prichard Jacksonville, Tallahassee, Savannah

> Lindy Krickbaum East Tennessee